

Claims - Insurer Contact Details

Insurers Name	Policy Type - All Products or specify type	phb	fax	email
Abacus	Property owners from feb 2010	0844 856 2268	0870 420 1180	claims@spectrumabacus.co.uk
Abbey Tax	Tax/vat	0845 223 2727		
Ace Insurance	Group personal accident	0845 841 0058	01293 725820	ah.ukclaims@ace-ina.com
Allianz	Commercial Property	0844 412 9988	0121 767 6276	bhpropertyclaims@allianz.co.uk
	Injury Claims	0844 893 9500		mkscasualtyclaims1@allianz.co.uk
	Milton Keynes. All other claims	0844 871 0789		
	Milton Keynes. Third Party Callers.	0845 071 0335		
	Motor (non-fleet)	0845 071 0335		MKSMotorClaims1@allianz.co.uk
	Motor (fleet)	0800 587 5858		
	Household	0845 073 1114		
	Household building/glass breakage from 1/12/09	0800 474747		
	Motor trade from 20/4/09	0844 412 9996	01483 790635	motortradeclaims@allianz.co.uk
	Motor international claims	01483 553099	01483 721915	claims.international@allianz.co.uk
Anglo Pacific	All types	0161 835 9717		
Arista	All types	0844 770 5150		
Aviva	Office Package/Commercial	0800 015 1498		
	Commercial property claims. from 21/9/09	0500 11 44 77		pfno12@aviva.co.uk
	Household	0800 012345		
	Legal Expenses	0117 934 0445		
	Household 5 Star Club Insurance	0800 068 8399		
	Commercial vehicle	0800 678999		
	Distinct Home(previously Tapestry)	0800 051 1750		
	Distinct Home, from abroad	0044 1603 208 901		
	Distinct Travel	01603 208 537		
	Distinct travel from abroad	0044 1603 208 537		
	Distinct travel. Medical & other emergencies	0044 1603 208 538		
	Distinct Personal Identity Protection	0800 051 1719		
	Distinct Personal Lawyer	0800 051 1718		
	Motor	0800 678999		
	Motor trade	08000 466 225	0161 931 8018	
	Commercial liability	0800 587 5142		glasnew@norwich-union.co.uk
	Commercial motor claims	08000 965 115		
	Property Owners	0845 300 8502 or 0800 015 1498		
Axa Insurance	Commercial	0870 900 0860		
	Commercial property	0870 850 7136		premiersouth@axa-insurance.co.uk
	Household	0870 556 1161		
	Motor	0870 900 1175		
	Motor Windscreens	0800 015 4195		
	Commercial motor	0870 900 0860		cmotor.nul@axa-insurance.co.uk
Beazleys	Professional Indemnity. Devonshire Claims Services	0870 839 0839	0870 839 0939	matt.howes@dcsclaims.co.uk
Bennett Underwriting(for Catlin Ins)	Professional Indemnity	0117 918 2038		bennettunderwriting@beachcroft.co.uk

Bureau Insurance Services	Household underwritten by Axa Legal Expenses	0845 077 7666 0845 766 0213		
Central Underwriting	Shop package	01253 754771		
Choice Insurance Agency	Commercial package	0844 980 8790		
Congregational	Household	01274 700700	01274 370 754	claims@cgins.co.uk
Dallas Kirkland	Liability	01689 881742		claims@dallaskirkland.com
Ensign/QBE	Motor fleet	0808 100 8181		motor.claims@uk.qbe.com
Equity Red Star Equity Red Star	Household Motor Commercial motor Commercial motor windscreen Group accident/sickness/travel	0870 240 1568 0870 608 1937 0844 800 1931 0844 561 1934 0844 561 1556 & 0096	01792 761558	household.claims@equitygroup.co.uk claims@equitygroup.co.uk claims@equitygroup.co.uk claims@equitygroup.co.uk claims@equitygroup.co.uk
Gresham(insurer=Axa)	Shop. Hair & beauty policy. Block pol.no.LCBDX1576124	0845 600 2716		
HCC International	Professional Indemnity - see below for link to site http://www.hccint.com/pi/Default.asp?page=Claims	0207 680 2919		srobson@hccint.com
Hiscox	Overseas household Household	#44 1206 773776 0845 213 8776		overseas.claims@hiscox.com property.claims@hiscox.com
Ink Underwriting	Contractors scheme	01689 881741		
Legal & General	Household	0845 270 0087		
Icon/QBE	Home Office	0870 165 1952		newinstruction.birmingham@teceris.co.uk
Lockton	Must quote "Lockton Affinity".	01382 593731	01382 561460	PRCLMS@NORWICH-UNION.CO.UK
MSL	Motor Uninsured Loss Recovery(Westinsure members) as above-general correspondence claims email Household Legal Expenses(LE) Household LE-Solicitors advice line	0800 040 7475 0845 766 0213 0800 612 6120	0800 195 1184	new.claims@msl.co.uk info@msl-le.co.uk
NIG	Motor Commercial property Liability & injury Home & motor personal lines	0845 300 1847 0207 656 4068 0207 656 4131 0845 151 5596		bham.comclaims@nig-uk.com
Oak Underwriting	Annual travel section of Home policy. Worldwide as above but in USA contact Philadelphia as above, in Africa, contact Johannesburg SA as above in Asia Pacific, contact Bangkok, Thailand In Uk, GHG Ltd,Hampshire Household. 9am to 5.30pm Household Emergency out of hours	+44 0207902 7405 +1215 489 3785 +27 10 209 8300 +662 645 3932 0845 230 3938 0845 230 3938 0117 927 1807	+44 020 7928 4748 +1 215 489 8525 +27 10 209 8405 +662 645 3732 0845 230 3930 0845 230 3930	newclaims@highgroup.co.uk
P J Hayman	Travel Plus	0845 260 1525		claims@pjhayman.com
Royal & Sun Alliance (RSA)	Commercial Property	0845 077 0120		property.claims@uk.rsagroup.com

	Commercaill Motor	0845 675 0404		motor.claims@uk.rsagroup.com
	Commercial Liability	0845 077 0121		rsacare.manchesterliability@uk.rsagroup.com
	RSA Care(liability with injury)	0161 235 3948		rsacare.manchesterliability@uk.rsagroup.com
	Enterprise	0845 300 4006		
	Motor Fleet	0845 984 8383		
	Motor Trade	0845 077 0119		
	Construction	01403 232400		
	Construction Liability &/or injury	01403 231628		vincent.boylan@uk.rsagroup.com
	New ProFin Claims	01403 232323		
	Commercial Pers Accid & Travel	0845 071 6204		
	Household - Mon-Fri, 9-5p.m.	0870 165 0522		
	Household - 24 hours	0870 165 0517		
	Primechoice - high net worth household	0870 165 0521	01403 325814	manchester.homeclaims@uk.rsagroup.com
RSA Primechoice	out of office hours	0845 920 0164	01403 325814	manchester.homeclaims@uk.rsagroup.com
RSA Primechoice	HNW motor	0845 071 2962		manchester.motorclaims@uk.rsagroup.com
RSA Highnet worth motor	HNW motor	01403 325814		manchester.motorclaims@uk.rsagroup.com
RSA Highnet worth motor	Motor Personal Lines	0870 165 0522		
Spectrum Abacus	see Abacus			
Sterling	Household. Executive Home	0845 271 1300		claimspost@sterlinginsurancegroup.com
	Household home emergency ie plumbing etc	0845 070 2310		
	Executive Home Plus	tba		
	Pet Insurance claims	0870 8502306		
Tokio Marine	Travel claims	+44(0)20 7902 7405		
Towergate	Jewellers Block policy.	0870 905 7896		
Tradex	Home fleet. First response	0845 373 1300	020 7068 7740	claims@tradex.com
	Self drive hire	0845 373 1300		
	Self drive hire(from Key Facts)	0870 220 3000		
UGM	Property Owners	0844 856 2018		
Vasek	Let property	0115 950 5052(3)		claims@vasek.co.uk
Zurich	Commercial Claims	0845 3002055		zmpropertyclaims@uk.zurich.com
	Household	0845 601 0869	0845 280 5602	propertyclaims@uk.zurich.com
	Household Emergency Assistance	0845 712 5220		
	Household Legal Expenses	08705 234 5000		
	Commercial motor claims	08453 002055		claims.frsc@uk.zurich.com
	Motor personal lines	0800 400 641		