

**Claims - Insurer Contact Details**

Insurers Name	Policy Type - All Products or specify type	phb	fax	email
Abacus	Property owners from feb 2010	0844 856 2268	0870 420 1180	<a href="mailto:claims@spectrumabacus.co.uk">claims@spectrumabacus.co.uk</a>
Abbey Tax	Tax/vat	0845 223 2727		
Ace Insurance	Group personal accident	0845 841 0058	01293 725820	<a href="mailto:ah.ukclaims@ace-ina.com">ah.ukclaims@ace-ina.com</a>
Allianz	Commercial Property	0344 412 9988	0121 767 6276	<a href="mailto:bhpropertyclaims@allianz.co.uk">bhpropertyclaims@allianz.co.uk</a>
	Injury Claims	0344 893 9500		<a href="mailto:mkscasualtyclaims1@allianz.co.uk">mkscasualtyclaims1@allianz.co.uk</a>
	Commercial Motor	0330 102 1998		<a href="mailto:MKSMotorClaims1@allianz.co.uk">MKSMotorClaims1@allianz.co.uk</a>
	Household	0345 073 1114		
	Motor trade from 20/4/09	0344 412 9996	01483 790635	<a href="mailto:motortradeclaims@allianz.co.uk">motortradeclaims@allianz.co.uk</a>
Anglo Pacific	All types	0161 835 9717		
Arista	All types	0844 770 5150		
Aviva	Office Package/Commercial	0800 015 1498		
	Commercial property claims. from 21/9/09	0500 11 44 77		<a href="mailto:pfno2@aviva.co.uk">pfno2@aviva.co.uk</a>
	Household	0800 012345		
	Legal Expenses	0117 934 0445		
	Household 5 Star Club Insurance	0800 068 8399		
	Commercial vehicle	0800 678999		
	Distinct Home(previously Tapestry)	0800 051 1750		
	Distinct Home, from abroad	0044 1603 208 901		
	Distinct Travel	01603 208 537		
	Distinct travel from abroad	0044 1603 208 537		
	Distinct travel. Medical & other emergencies	0044 1603 208 538		
	Distinct Personal Identity Protection	0800 051 1719		
	Distinct Personal Lawyer	0800 051 1718		
	Distinct Motor	0800 051 1750		
	Distinct Motor Overseas	0044 1603 208 901		
	Motor	0800 678999		
	Motor trade	08000 466 225	0161 931 8018	<a href="mailto:mtscan@aviva.co.uk">mtscan@aviva.co.uk</a>
	Commercial liability	0800 587 5142		<a href="mailto:glasnew@norwich-union.co.uk">glasnew@norwich-union.co.uk</a>
	Commercial motor claims	08000 965 115		
	Commercial motoe fleet claims	08000 965 115		<a href="mailto:comclaims@aviva.co.uk">comclaims@aviva.co.uk</a>
	Property Owners	0845 300 8502 or 0800 015 1498		
Axa Insurance	Commercial	0870 900 0860		
	Commercial property	0870 850 7136		<a href="mailto:premiersouth@axa-insurance.co.uk">premiersouth@axa-insurance.co.uk</a>
	Household	0870 556 1161		
	Motor	0870 900 1175		<a href="mailto:haverhill.motor.claims@axa-insurance.co.uk">haverhill.motor.claims@axa-insurance.co.uk</a>
	Motor Windscreens	0800 015 4195		
	Commercial motor	0870 900 0860		<a href="mailto:cmotor.nol@axa-insurance.co.uk">cmotor.nol@axa-insurance.co.uk</a>
Beazleys	Professional Indemnity. Devonshire Claims Services	0870 839 0839	0870 839 0939	<a href="mailto:matt.howes@dcsclaims.co.uk">matt.howes@dcsclaims.co.uk</a>
Bennett Underwriting(for Catlin Ins)	Professional Indemnity	0117 918 2038		<a href="mailto:bennettunderwriting@beachcroft.co.uk">bennettunderwriting@beachcroft.co.uk</a>
Brit Insurance	Motor	0800 328 9076		
Bureau Insurance Services	Household underwritten by Axa	0845 077 7666		

<b>Caitlin Central Underwriting Chaucer Choice Insurance Agency</b>	Legal Expenses	0845 766 0213		
	Motor	0800 066 5364		
	Shop package	01253 754771		
	Motor	0800 072 2050		
	Commercial package	0844 980 8790		
<b>Congregational</b>	Household	01274 700700	01274 370 754	<a href="mailto:claims@cgins.co.uk">claims@cgins.co.uk</a>
<b>Dallas Kirkland</b>	Liability	01689 881742		<a href="mailto:claims@dallaskirkland.com">claims@dallaskirkland.com</a>
<b>Ensign/QBE</b>	Motor fleet	0808 100 8181		<a href="mailto:motor.claims@uk.qbe.com">motor.claims@uk.qbe.com</a>
<b>Equity Red Star Equity Red Star</b>	Household	8445611568		<a href="mailto:household.claims@equitygroup.co.uk">household.claims@equitygroup.co.uk</a>
	Motor	0870 608 1937		<a href="mailto:claims@equitygroup.co.uk">claims@equitygroup.co.uk</a>
	Commercial motor	0844 800 1931		<a href="mailto:claims@equitygroup.co.uk">claims@equitygroup.co.uk</a>
	Commercial motor windscreen	0844 561 1934		<a href="mailto:claims@equitygroup.co.uk">claims@equitygroup.co.uk</a>
	Group accident/sickness/travel	0844 561 1556 & 0096	01792 761558	<a href="mailto:claims@equitygroup.co.uk">claims@equitygroup.co.uk</a>
<b>Fortis</b>	Semploy	0845 122 3283		
<b>Gresham(Insurer=Axa)</b>	Shop. Hair & beauty policy. Block pol.no.LCBDX1576124	0845 600 2716		
<b>HCC International</b>	Professional Indemnity - see below for link to site <a href="http://www.hccint.com/pi/Default.asp?page=Claims">http://www.hccint.com/pi/Default.asp?page=Claims</a>	0207 680 2919		<a href="mailto:srobson@hccint.com">srobson@hccint.com</a>
<b>Hiscox</b>	Overseas household	#44 1206 773776		<a href="mailto:overseas.claims@hiscox.com">overseas.claims@hiscox.com</a>
	Household	0845 213 8776		<a href="mailto:property.claims@hiscox.com">property.claims@hiscox.com</a>
<b>Ink Underwriting</b>	Contractors scheme	01689 881741		
<b>Legal &amp; Genaral</b>	Household	0845 270 0087		
<b>Icon/QBE</b>	Home Office	0870 165 1952		<a href="mailto:newinstruction.birmingham@teceris.co.uk">newinstruction.birmingham@teceris.co.uk</a>
<b>Lockton LV MSL</b>	Must quote "Lockton Affinity".	01382 593731	01382 561460	<a href="mailto:PRCLMS@NORWICH-UNION.CO.UK">PRCLMS@NORWICH-UNION.CO.UK</a>
	Motor	0845 337 2671		
	Motor Uninsured Loss Recovery(Westinsure members) as above-general correspondence claims email	0800 040 7475	0800 195 1184	<a href="mailto:new.claims@msl.co.uk">new.claims@msl.co.uk</a> <a href="mailto:info@msl-le.co.uk">info@msl-le.co.uk</a>
	Household Legal Expenses(LE)	0845 766 0213		
	Household LE-Solicitors advice line	0800 612 6120		
<b>NIG</b>	Motor	0845 300 1847		<a href="mailto:bham.comclaims@nig-uk.com">bham.comclaims@nig-uk.com</a>
	Commercial property	0207 656 4068		
	Liability & injury	0207 656 4131		
	Home & motor personal lines	0845 151 5596		
<b>Novae Oak Underwriting</b>	Motor	0800 783 8230		
	Annual travel section of Home policy. Worldwide	+44 0207902 7405	+44 020 7928 4748	
	as above but in USA contact Philadelphia	+1215 489 3785	+1 215 489 8525	
	as above, in Africa, contact Johannesburg SA	+27 10 209 8300	+27 10 209 8405	
	as above in Asia Pacific, contact Bangkok, Thailand	+662 645 3932	+662 645 3732	
	In Uk, GHG Ltd,Hampshire	0845 230 3938	0845 230 3930	<a href="mailto:newclaims@highgroup.co.uk">newclaims@highgroup.co.uk</a>
	Household. 9am to 5.30pm	0845 230 3938	0845 230 3930	
	Household Emergency out of hours	0117 927 1807		

<b>P J Hayman</b> <b>QBE</b> <b>Royal &amp; Sun Alliance (RSA)</b>	Travel Plus	0845 260 1525		<a href="mailto:claims@pjhayman.com">claims@pjhayman.com</a>
	Motor	0808 100 8181		
	Commercial Property	0845 077 0120		<a href="mailto:property.claims@uk.rsagroup.com">property.claims@uk.rsagroup.com</a>
	Commercaill Motor	0845 675 0404		<a href="mailto:motor.claims@uk.rsagroup.com">motor.claims@uk.rsagroup.com</a>
	Commercial Liability	0845 077 0121		<a href="mailto:rsacare.manchesterliability@uk.rsagroup.com">rsacare.manchesterliability@uk.rsagroup.com</a>
	RSA Care(liability with injury)	0161 235 3948		<a href="mailto:rsacare.manchesterliability@uk.rsagroup.com">rsacare.manchesterliability@uk.rsagroup.com</a>
	Enterprise	0845 300 4006		
	Motor Fleet	0845 984 8383		
	Motor Trade	0845 077 0119		
	Construction	01403 232400		<a href="mailto:vincent.boylan@uk.rsagroup.com">vincent.boylan@uk.rsagroup.com</a>
	Construction Liability &/or injury	01403 231628		
	New ProFin Claims	01403 232323		
	Commercial Pers Accid & Travel	0845 071 6204		
	Household - Mon-Fri, 9-5p.m.	0870 165 0522		
Household - 24 hours	0870 165 0517			
<b>RSA Primechoice</b>	Primechoice - high net worth household	0870 165 0521	<b>01403 325814</b>	<a href="mailto:manchester.homeclaims@uk.rsagroup.com">manchester.homeclaims@uk.rsagroup.com</a>
<b>RSA Primechoice</b>	<b>out of office hours</b>	0845 920 0164	<b>01403 325814</b>	<a href="mailto:manchester.homeclaims@uk.rsagroup.com">manchester.homeclaims@uk.rsagroup.com</a>
<b>RSA Highnet worth motor</b>	HNW motor	0845 071 2962		<a href="mailto:manchester.motorclaims@uk.rsagroup.com">manchester.motorclaims@uk.rsagroup.com</a>
<b>RSA Highnet worth motor</b>	HNW motor	01403 325814		<a href="mailto:manchester.motorclaims@uk.rsagroup.com">manchester.motorclaims@uk.rsagroup.com</a>
	Motor Personal Lines	0870 165 0522		
<b>Spectrum Abacus</b>	see Abacus			
<b>Sterling</b>	Household. Executive Home	0845 271 1300		<a href="mailto:claimspost@sterlinginsurancegroup.com">claimspost@sterlinginsurancegroup.com</a>
	Household home emergency ie plumbing etc	0845 070 2310		
	Executive Home Plus	tba		
	Pet Insurance claims	0870 8502306		
<b>Summit</b>	Motor	01245 396 655		
<b>Tokio Marine</b>	Travel claims	+44(0)20 7902 7405		
<b>Towergate</b>	Jewellers Block policy.	0870 905 7896		
<b>Tradex</b>	Home fleet. First response	0845 373 1300	<b>020 7068 7740</b>	<a href="mailto:claims@tradex.com">claims@tradex.com</a>
	Self drive hire	0845 373 1300		
	Self drive hire(from Key Facts)	0870 220 3000		
<b>UGM</b>	Property Owners	0844 856 2018		
<b>Vasek</b>	Let property	0115 950 5052(3)		<a href="mailto:claims@vasek.co.uk">claims@vasek.co.uk</a>
<b>Zurich</b>	Commercial Claims	0845 3002055	<b>0845 280 5602</b>	<a href="mailto:zmpropertyclaims@uk.zurich.com">zmpropertyclaims@uk.zurich.com</a>
	Household	0845 601 0869		<a href="mailto:propertyclaims@uk.zurich.com">propertyclaims@uk.zurich.com</a>
	Household Emergency Assistance	0845 712 5220		
	Household Legal Expenses	08705 234 5000		
	Commercial motor claims	08453 002055		<a href="mailto:claims.frsc@uk.zurich.com">claims.frsc@uk.zurich.com</a>
	Motor personal lines	0800 400 641		